



**DATE:** \_\_\_\_\_

**NAME:** \_\_\_\_\_

**JOB ADDRESS:** \_\_\_\_\_

\_\_\_\_\_

### **REMODEL WARRANTY PROCEDURES**

Homeowner – Please read the following warranty procedures carefully. These procedures are utilized to ensure the highest level of quality service. By signing this, you understand and agree to follow all of Building Company Number 7’s warranty procedures.

#### **Warranty:**

I have received a copy of Building Company Number 7’s warranty. This limited warranty is for **90 days**. I understand that after construction is complete Building Company Number 7 is not responsible for the following: YARDS (grading, erosion control, drainage, grass, shrubs, watering), GROUT (maintenance of grout is required so it does not chip & crack), PAINT (we will not touch up paint after construction is complete), CAULKING (which is a maintenance issue), CONCRETE CRACKS, MOTHER NATURE (we are not responsible for acts of Mother Nature that may damage your house or flood your crawl space) and any other COSMETIC or Maintenance items. ***BCN7’s warranty is for repairs of defective items only.***

#### **30-day Follow-up Appointment:**

Once you start living in your newly remodeled space, you may find a few items that need attention. Doors that may need adjustment or cable/phone jacks that are not working properly, etc. We ask that you keep a list of non-emergency defective items that need repairs. After your first 30 days, you must submit the Work Request in writing to Building Company Number 7. You can either email your list to the Office or go on our website and click the “Warranty” button. Within 5 business days a representative will contact you to set up an appointment time. (Please review the Cancellation Policy below) The appointments are made Monday through Friday 8am-5pm and the Homeowner must be present the entire time and will be required to sign off on completed work. A service charge may apply if items are found to be caused by homeowner’s damage/neglect not defect.

**90 Day Warranty Final Review:**

90 days after the job is complete, you will need to submit in writing a list of defective items in your remodel/addition/work. You must submit a Work Request in writing to Building Company Number 7 at least two weeks prior to your warranty expiration date listed below. Within five business days a representative will contact you to set up the appointment time.) The appointments are made Monday through Friday 8am-5pm and the Homeowner must be present the entire time and will be required to sign off on the completed work. At this time the Warranty will be over. The Warranty expiration date is \_\_\_\_\_. (Please note that the homeowner is responsible for getting the Work Request to Building Company Number 7 prior to the expiration of the Warranty. Work Request submitted after expiration date may not be accepted.)

**Cancellation Policy:**

Building Company Number 7 schedules appointment times to try and please customers, subcontractors and employees. Therefore we require a 48-hour cancellation notice. Appointments canceled after that time will be considered a “missed” appointment. After two “missed” appointments, your warranty will be considered to be fulfilled at that time.

**Important Items:**

- If you have an emergency, such as major plumbing problems, Heat/Air problems or roof leak please contact Building Company Number 7 and subcontractor immediately.
- If items submitted for service are not covered, you will receive a certified letter with an explanation.
- A service charge may be billed to the homeowner if items are found to be caused by customer’s damage not defect.

\_\_\_\_\_  
**Customer – sign and date**

\_\_\_\_\_  
**Customer – sign and date**

**\*\*\* BY SIGNING THE WARRANTY PROCEDURES, BOTH THE CUSTOMER & BUILDING COMPANY NUMBER 7 CONSIDERS THE WORK TO BE COMPLETE. IT ALSO CONSTITUTES ACCEPTANCE OF DIMENSIONS, MATERIALS, COLORS, AND/OR PRODUCTS USED IN CONSTRUCTION PROCESS AND THAT NOTHING ELSE IS LACKING CONCERNING SIZE, SHAPE, MATERIALS, PRODUCTS, COLORS, PLANS, AND SPECIFICATIONS, SITE CONDITIONS, PRESENT OR FUTURE\*\*\***

**Building Company Number 7**

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